AMHERST POLICE DEPARTMENT

ANNUAL REPORT

JULY 1, 2009 – JUNE 30, 2010

Message from the Chief FY10

During the most recent fiscal year, we have experienced little to no change in the difficult economic climate which we have become all too familiar with. As the economic hardship continues, members of the Amherst Police Department continue to seek out new avenues to reduce operating expenses without jeopardizing our ability to complete our mission. Our commitment to service and protection of the public is unwavering and we greatly value the confidence and support we receive from community members. We take pride in the performance of our duty and strive to maintain continuous partnerships with all of our community members.

Our recent collaboration with members of the Campus and Community Coalition, affiliated with the University of Massachusetts, has changed how many quality of life issues are addressed. The increased fines for town bylaw violations and our continued patrol initiatives with members of the University of Massachusetts Police Department has resulted in the reduction of repeat offenders

Officers in the department have adjusted to the 2009 reorganization of our patrol districts and their new consistent geographical assignments. The consistent assignments have provided officers with the opportunity to intimately understand the unique challenges facing the citizens in their sectors. In addition, officers have been encouraged to develop new ideas and problem solving techniques with community members in their respective patrol districts. The reestablishment of neighborhood watch groups in both North and South Amherst, and the "Have a Heart" night have been positive examples of the community partnerships we value.

In fiscal year 2010, with the assistance of the Human Resource Department, the police department initiated a new recruitment drive. At the completion of a rigorous recruitment process, we hired three new officers to fill existing vacancies. The Amherst Police Department is committed to recruiting the highest quality candidates who reflect the diverse and unique community in which we live. We believe we have accomplished this goal with both the recent hiring of our three officers and with those individuals currently on our eligibility list.

As many of the officers we have recruited come from a military background, we established an in house Peer Support Program. Developed by Officer Dave Rhoades, this program offers a wide variety of support, counseling, and outreach to all officers and their families. Dave's program has been recognized nationally for its insight and thoroughness.

In 2010, the department was awarded reaccreditation by the Massachusetts Accreditation Commission. In 2001, the Amherst Police department became the second police department in the Commonwealth of Massachusetts to be awarded accreditation status, and was successfully reaccredited in 2004 and 2007. Being recognized as an accredited agency demonstrates our commitment to the highest of standards and our continued professionalism and dedication to provide the highest degree of police service to this community.

We thank the community of Amherst for their continued support and for the confidence they have in us.

Scott P. Livingstone Chief of Police

Amherst Police Department

Detective Bureau

Annual Report

FY2010

The Detective Bureau was staffed this fiscal year by Lieutenant Ronald A. Young, Sergeant William N. Menard, Detective Christina B. Knightly, Detective David W. Foster, Detective Gabriel Ting, Detective Janet Lopez, Detective Richard Maclean and Detective Gregory Wise. Detective Lopez was absent on a military deployment to Iraq for the entire fiscal year, and all Court related work was absorbed by other members of the unit.

The detective bureau continues to work as support to the patrol force, act as a liaison to the Courts and the District Attorney's Office, and is the conduit to such agencies as the Department of Children and Families and the Department of Youth Services. Crime scene and crime laboratory management are a function of the detective bureau.

Case preparation and discovery compliance are completed by the Court liaison officer. This assists the Office of the District Attorney in successful case preparation and prosecution. Child abuse cases, juvenile matters, sexual assaults and major crimes part of the detective's case load.

During this past year, property crimes continued to rise. Investigators committed considerable resources and time on burglaries, larcenies and fraud. A series of significant motor vehicle accidents, including three fatalities, and numerous serious assaults required the assistance of investigators. As a result of these investigations, a total of 120 people were charged with 199 crimes through arrest, summons or indictment.

Ronald A. Young Lieutenant

POLICE PERSONNEL CHANGES JULY 1 2009 – JUNE 30, 2010

RESIGNATIONS:

Sworn Police Officers

9
0

Civilian Personnel

Whitney P. Suter July 30, 2009 Thomas A. MacMahon August 17, 2009

RETIRED:

Sworn Police Officers

Michael D. Sullivan March 1, 2010

NEW HIREES:

Sworn Police Officers

Thomas W. Clark, Jr. April 20, 2010 Scott M. Soverino April 20, 2010

Civilian Personnel

PROMOTION:

Sworn Police Officers

Scott P. Livingstone Promoted to Chief September 14, 2009
Jennifer A. Gundersen Promoted to Captain November 9, 2009
Christopher G. Pronovost Promoted to Captain March 22, 2010

Awards and Recognition

October 22, 2009

The Amherst Police Department received an Award of Excellence in the Silver Category in the Fifth Annual Massachusetts Law Enforcement Challenge. The Challenge is a joint initiative supported by the Massachusetts Chiefs of Police Association and Massachusetts Executive Office of Public Safety and Security. It recognizes police departments for their traffic safety efforts to reduce motor vehicle-related fatalities, injuries and economic loss in communities by combining traffic enforcement with public information and education.

January 27, 2010

The following officers were honored by the Amherst Police Department:

Lieutenant Robert J. O'Connor – *Letter of Appreciation* for his work in the creation and implementation of the Department's Active Shooter Response Plan.

Officer John M. Chudzik and Officer Felipe Feliciano – *Letter of Merit* for their response to a suicidal individual, whom they are credited with saving their life.

Officer Scott E. Gallagher and Officer Dominick A. Corsetti – *Letter of Merit* for their commitment and professionalism in the detection and apprehension of drunk drivers.

Officer Todd S. Lang, Officer William R. Laramee, Officer Jesus E. Arocho, Officer Jamie P. Reardon, and Officer Marcus A. Humber – *Letter of Appreciation* for the facilitation of the Amherst Police Department and University of MA Police Department's Summer Youth Adventure Academy.

May 11, 2010

Officer Scott E. Gallagher, Officer Michael Forcum, and Officer Nicholas J. Chandler each received the Mothers Against Drunk Driving's 2009 Drive for Life Award for their dedication to enforcing the drunk driving and underage drinking laws of the Commonwealth of Massachusetts.

Annual Report, Communications Center

FY 2010

The Amherst Emergency Public Safety Communications Center continues to be one of the most professional, progressive and highly trained centers in Massachusetts. The staff's dedication to the residents, visitors and employees of Amherst has remained constant.

Staffing has historically been an issue in emergency communications centers nationwide. I am pleased to relay that through Town support and a State 911 Grant the Amherst Emergency Public Safety Communications Center will be fully staffed in FY11. Additional staffing, coupled with the department's reorganization, will allow for better staffing levels during historically busy shifts and help cut down on overtime costs. Morale in the center continues to remain high and employee turnover rate has dramatically decreased.

The public's expectations of their Emergency Communications Center staff continues to evolve as does the seriousness and complexity of calls coming into the center. Amherst continues to be one of the few communities in the area to provide emergency medical instruction to callers prior to responders arriving on scene. Specialized training dealing with domestic violence, hostage situations, suicidal callers, active shooters and school incidents, just to name a few, have become part of our standards. The list of minimum qualifications for your Emergency 911 signal operator/dispatchers continues to expand. We have continued applying for state grant funds which help offset our extensive dispatcher training initiatives.

The demands on the individual dispatcher have dramatically increased over the past decade. Technology has given the dispatchers access to a wide array of information that was not previously available, but accessing the information can often be time consuming. Keeping up with emerging technologies is an ongoing challenge. Incorporating technology into a very stressful and time sensitive environment requires a very special set of skills.

Current staff includes Michael Curtin, William Worthley, Elizabeth Chudzik, Jessica Alvaro, Joshua Cicia, Janet Sharp, Scott Del Pozzo, Carly Kinnas, Jason Rushford, Scott Houston and Kevin Gleason.

Staff continues to monitor the progress of the proposed Regional Communications Center and eagerly awaits the outcome. Your emergency 911 dispatchers look forward to the upcoming fiscal year.

Scott P. Livingstone Chief of Police

COMMUNICATION CENTER PERSONNEL CHANGES JULY 1, 2009 – JUNE 30, 2010

RESIGNATIONS:	
RETIRED:	
NEW HIREES:	
TERMINATION:	

CALLS FOR SERVICE Summary Report FISCAL YEAR 2010

Total Police Calls: 17,628

Number of responders: 26,520

CALL CATEGORY	TOTAL CALLS	TOTAL RESPONDERS
ALARMS & SECURITY CHECK	1,727	2768
ANIMAL WELFARE	427	541
ASSIST OTHER AGENCY	417	521
COMMUNITYOUTREACH/ COMMUNITY ASSIST	4,571	6,281
DEATH INVESTIGATION	14	74
DISTURBANCE RELATED INCIDENT	1,790	4,459
INCIDENT FOLLOW-UP	1,607	1,767
MISSING PERSON OR CHILD	50	90
MOTOR VEHICLE CRASHES	857	1,424
MOTORIST INTERACTIONS	3,406	4,356
PROPERTY DAMAGE	219	287
SERVICE OF PROTECTION ORDERS, SUMMONS AND OTHER COURT ORDERS	680	862
SUSPICIOUS ACTIVITY	1,096	1,960
THEFT	671	949

CALLS FOR SERVICE Detailed Report FISCAL YEAR 2010

ALARMS & SECURITY CHECKS	1727	10%
Commercial Alarm	378	
Security Check	433	
Open Door/Window	408	
Residential Alarm	208	
911 Hang Up	171	
Bank / A T M Alarm	51	
House Check	78	
ANIMAL WELFARE	427	2%
Animal Complaint	406	
Animal Admin Services	21	
ASSAULT Assault Sex Offense Robbery Rape Child Abuse	96 63 23 4 5	1%
ASSIST OTHER AGENCY Assist Other P D Parking Ban PERMITS PD Mutual Aid Into Amherst Assist Business/Agency\	417 248 93 70 5	2%

COMMUNITY OUTREACH/ASSIST Assist Citizen Assist Business/Agency Medical Assist Well Being Check Assist A F D Community Policing Liquor Law Violation Recovered Property Escort Admin Duty Prop/Evid Admin Citizen Transport Medical / Mental Liquor I D Check Recovered M V Protective Custody	4571 766 629 437 332 338 395 256 377 266 230 205 201 68 48 21 2	26%
DEATH INVESTIGATION Unattended Death	14 14	0%
DISTURBANCE RELATED INCIDENT Noise Complaint Disturbance Domestic Fight T B L Violation Disturbance.	1790 948 523 175 118 25 1	10%
INCIDENT FOLLOW UP Follow Up Prisoner Transport On-Line Incident Report Prisoner Monitor/Booking Civil Complaint	1607 1,329 152 86 26 14	9%
MISSING PERSON OR CHILD Missing Child Located Person Missing Person Search and Rescue	50 23 16 10 1	0%

MOTOR VEHICLE CRASHES	857	5%
M V Crash P D	749	
M V Crash P I	108	
MOTORIST INTERACTIONS	3406	19%
M V Stop	1,567	17/0
Traffic	613	
Suspicious Motor Vehicle	419	
Traffic Enforcement	273	
Disabled Motor Vehicle	232	
M V Complaint	162	
Bicycle Violations	98	
Assist Motorist	21	
Traffic Monitor	19	
M V Pursuit	1	
Abandoned M V	1	
Toundoned IVI V	1	
PROPERTY DAMAGE	219	1%
Vandalism	219	
SERVICE OF PROTECTION ORDERS, SUMMONS AND OTHER COURT	680	4%
ORDERS		
209 A	305	
Summons Service	278	
Warrant Service	84	
258E Harassment Order	13	
2502 Hardssment Older	1096	6%
SUSPICIOUS ACTIVITY	1070	0 / 0
Suspicious	957	
Trespass	65	
Annoying Call(s)	58	
Drug Law Violation	16	
THEFT	671	4%
B & E	172	.,0
Larceny	257	
B & E M V	77	
Shoplifting	44	
Fraud	48	
Missing Property	41	
Stolen M V	31	
Forgery / Counterfeit	1	
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OFFENSES REPORTED AND OFFENSES CHARGED Summary Report FISCAL YEAR 2010

Total Offenders Charged: 1,484

Custodies: 708 Summons or TBL 776

OFFENSE CATEGORY	OFFENSE INVESTIGATED	OFFENSE CHARGED
ALCOHOL RELATED OFFENSES	616	505
COMMUNITY DISORDER/QUALITY OF LIFE CRIMES	343	316
CRIMES AGAINST PERSON	389	160
CRIMES AGAINST PROPERTY	1,091	168
DRUG RELATED OFFENSES	158	127
MOTOR VEHICLE OFFENSES	614	589
WARRANT CUSTODIES	80	78
WEAPONS OFFENSES	8	7

OFFENSES REPORTED

Detailed Report FISCAL YEAR 2010

ALCOHOL CRIMES	<u>666</u>
LIQUOR ID CARD/LICENSE, FALSE/MISUSE	21
LIQUOR LAW VIOLATIONS	1
LIQUOR TO PERSON UNDER 21, SELL/DELIVER	2
LIQUOR, BUY/SELL/POSSESS UNTAXED	1
LIQUOR, PERSON UNDER 21 POSSESS	224
LIQUOR, PERSON UNDER 21 POSSESS, SUBSQ.	1
LIQUOR, PERSON UNDER 21 PROCURE	5
LIQUOR, SELL/MAKE/STORE/TRANSPORT UNLAW	4
PROTECTIVE CUSTODY	41
TBL A2 S6: OPEN CONTAINER OF ALCOHOL	338
TBL A24 S4: UNLAWFUL POSSESSION OF KEG	28
COMMUNITY DISORDER/QUALITY OF LIFE CRIMES	<u>343</u>
COMMONITY DIOCKDERINGOALITY OF LIFE OKIMED	040
DISORDERLY CONDUCT	77
DISTURBING THE PEACE	5
LEWD, WANTON & LASCIVIOUS CONDUCT	1
LEWDNESS, OPEN AND GROSS	5
OPEN BURNING w/o PERMIT	2
RIOT, FAIL DISPERSE	20
RIOT, INCITE	1
RIOT, OFFICIAL FAIL DISPERSE	1
SCHOOL, DISTURB	1
TBL A2 S3: UNLAWFUL NOISE	198
TBL A2 S8: ILLEGAL DUMPING	8
TBL A2: NUISANCE HOUSE	23
TBL A4: FAIL TO REMOVE SNOW & ICE FROM SIDEWALK	1

CRIMES AGAINST PERSON	<u>389</u>
A&B	87
A&B (DOMESTIC)	52
A&B ON CHILD WITH INJURY	1
A&B ON POLICE OFFICER	9
A&B ORDER IN EFFECT	1
A&B PREGNANT PERSON	5
A&B SERIOUS BODILY INJURY	13
A&B WITH DANGEROUS WEAPON	24
ABUSE PREVENTION ORDER, VIOLATE	25
ACCOST/ANNOY PERSON OF OPPOSITE SEX	1
ASSAULT	8
ASSAULT (DOMESTIC)	14
ASSAULT / A&B DOMESTIC (5 YEAR)	2
ASSAULT TO INTIMIDATE	1
ASSAULT W/DANGEROUS WEAPON	21
BURGLARY, UNARMED	3
CONTRIBUTE TO DELINQUENCY OF CHILD	2
HARASSING PHONE CALL	8
HARASSMENT, CRIMINAL	11
IDENTITY FRAUD	3
IDENTITY THEFT	8
INDECENT A&B ON PERSON 14 OR OVER	1
INDECENT EXPOSURE	4
KIDNAPPING	1
Obstruction of Justice / Intimidation	2
Obstruction / Intimidation	2
RAPE	19
RESIST ARREST	27
ROBBERY, ARMED	2
ROBBERY, UNARMED	2
TELEPHONE CALLS, ANNOYING	11
THREAT TO COMMIT CRIME	5
WITNESS, INTIMIDATE	14
PROPERTY CRIME	<u>1,091</u>
ATTEMPT TO COMMIT CRIME	7
B&E DAYTIME FOR FELONY	37
B&E DAYTIME FOR FELONY, ARMED	2
B&E DAYTIME FOR FELONY, PERSON IN FEAR	2
B&E FOR MISDEMEANOR	48
B&E NIGHTTIME FOR FELONY	193
BURN BUILDING, ATTEMPT TO	1
COUNTERFEIT NOTE, POSSESS	2
CREDIT CARD FRAUD OVER \$250	18
CREDIT CARD FRAUD UNDER \$250	8
DESTRUCTION OF PROPERTY -\$250, MALICIOUS	22
DESTRUCTION OF PROPERTY -\$250, WANTON	21
DESTRUCTION OF PROPERTY -\$250,WANTON	17

DESTRUCTION OF PROPERTY +\$250, MALICIOUS DESTRUCTION OF PROPERTY +\$250, WANTON LARCENY OVER \$250 LARCENY OVER \$250 FROM +60/DISABLED LARCENY UNDER \$250 MOTOR VEH THEFT, FALSE REPORT OF MOTOR VEH, LARCENY OF MOTOR VEH, MALICIOUS DAMAGE TO RECEIVE STOLEN PROPERTY -\$250 RECEIVE STOLEN PROPERTY +\$250 SHOPLIFTING \$100+ BY ASPORTATION SHOPLIFTING \$100+ BY CONCEALING MDSE SHOPLIFTING BY ASPORTATION SHOPLIFTING BY CONCEALING MDSE TRESPASS OTHER PROPERTY CRIMES	46 19 242 3 184 2 29 39 15 15 5 6 7 12 20 69
DRUG OFFENSE	<u>158</u>
DRUG VIOLATION NEAR SCHOOL/PARK DRUG, DISTRIBUTE CLASS D DRUG, LARCENY OF DRUG, POSSESS / CULTIVATE TO DISTRIB CLASS D DRUG, POSSESS CLASS A DRUG, POSSESS CLASS B DRUG, POSSESS CLASS C DRUG, POSSESS CLASS D DRUG, POSSESS CLASS D DRUG, POSSESS CLASS D, SUBSQ.OFF. DRUG, POSSESS CLASS E DRUG, POSSESS TO DISTRIB CLASS E MARIHUANA, POSSESS MARIJUANA, POSSESS LESS THAN OUNCE	5 1 1 16 1 21 2 13 1 2 1 4 90
MOTOR VEHICLE OFFENSE	<u>614</u>
ALCOHOL IN MV, POSSESS OPEN CONTAINER OF INSPECTION/STICKER, NO LEAVE SCENE OF PROPERTY DAMAGE LICENSE REVOKED, OP MV WITH, second or subsequent LICENSE REVOKED, OPERATE MV WITH LICENSE SUSPENDED FOR OUI, OPER MV WITH LICENSE SUSPENDED, OP MV WITH LICENSE SUSPENDED, OP MV WITH, first offense LICENSE SUSPENDED, OP MV WITH, second or subsequent LICENSE SUSPENDED, OP MV WITH, SUBSQ.OFF LIGHTS VIOLATION, MV LEAVING ACCIDENT SCENE AFTER PROPERTY DAMAGE OPERATION OF M/V TO ENDANGER, NEGLIGENT OPERATION OF M/V TO ENDANGER, RECKLESS	10 15 23 2 6 2 39 1 5 1 34 9 12 7

OUI DRUGS OUI LIQUOR OUI LIQUOR, 2ND OFFENSE OUI LIQUOR, 4TH OFFENSE MARKED LANES VIOLATION RECKLESS OPERATION OF MOTOR VEHICLE SPEEDING IN VIOL SPECIAL REGULATION STOP FOR POLICE, FAIL STOP/YIELD, FAIL TO TBL A40 S21D: OPERATE UNLICENSED TAXI UNINSURED MOTOR VEHICLE UNLICENSED OPERATION OF MV UNREGISTERED MOTOR VEHICLE OTHER MOTOR VEHICLE OFFENSES	1 110 8 1 62 2 31 4 33 8 11 53 9
ARRESTED ON OTHER AGENCY WARRANT	<u>80</u>
ARRESTED ON WARRANT INITIATED BY OTHER AGENCY FUGITIVE FROM JUSTICE ON COURT WARRANT	78 2
WEAPONS CRIMES	<u>8</u>
BB GUN/AIR RIFLE, MINOR POSSESS DANGEROUS WEAPON ON SCHOOL GROUNDS, CARRY DANGEROUS WEAPON, CARRY Dangerous Weapon, Possession While Arrested on Warrant FIREARM IN FELONY, POSSESS FIREARM SERIAL NO., DEFACE	1 1 1 1 1
FIREARM, CARRY WITHOUT LICENSE FIREARM, LARCENY OF	1 1

CITATIONS AND CRASH DATA FISCAL YEAR 2010

CITATION:

Total Motorists: 3,376Total Violations: 4,035

Warnings: 2,943
 Civil Infractions: 523
 Criminal Infractions: 569

CRASH:

• Total Crashes: 857

Crashes with Injury: 108
Crashes/Fatal: 2
Crashes with Pedestrians: 6
Crashes/Bicycles: 11
Crashes/OUI: 14